

LONG TERM GOAL
The Social Service Agency for the South Island
VALUES: HONESTY COMMITMENT RESPECT TEAM RELATIONSHIPS DIVERSITY WITH ETHICAL RESPONSIBILITY

STRATEGIC GOALS

<p>Board Goals:</p> <p>Sector Structure Service Development</p> <p>Workforce Development Client Focus</p> <p>Technology Sustainability</p> <p>Organisational Culture Community Connectedness</p> <p>Quality & Safety</p>	<p>Staff Goals:</p> <ul style="list-style-type: none"> • Work to achieve Strategic Goals • Work to achieve Annual Goals • Communication – Social Media <ul style="list-style-type: none"> ○ Website is accessible, usable & high quality ○ Facebook page – do we/don't we? ○ Investigate what being 'on trend' means for Homebuilders West Coast Trust ○ Social Media managed by trained staff members & social media policy/filters ○ Increase community connectedness, engagement & promotion <p>Roadblocks:</p> <ul style="list-style-type: none"> • Inappropriate feedback • Open to abuse/mis-use • Ethical boundaries
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ANNUAL GOALS

<p>HOMEBASED:</p> <p>Workforce Development Individual training specific to requirements of the team</p> <p>Technology Update technology – smartphones and tablets including training to use</p> <p>Community Connectedness Effective networking & interagency collaboration with face-to-face connection with other agencies & professionals</p>	<p>SOCIAL WORKER IN SCHOOLS:</p> <p>Sector Structure To develop a robust structure for responding to the changing environment of SWIS – effectively & positively</p> <p>Community Connectedness To work collaboratively with services within Community of Wellbeing, to achieve quality outcomes</p> <p>Service Development To develop & deliver quality programmes that meet client's needs</p>	<p>OPERATIONS:</p> <p>Technology Develop new website – consider staff feedback – go live within three months</p> <p>Service Development Improve communication via website & newsletters & increase the use & income from the baby hire equipment</p> <p>Quality & Safety Improve the understanding & use of Exess</p>	<p>BIG BROTHERS BIG SISTERS:</p> <p>Sustainability Recruit new mentors</p> <p>Service Delivery Increase the school based mentoring matches</p> <p>Technology Ensure up-to-date information on the BBBS national website & Homebuilders website</p>	<p>COUNSELLING:</p> <p>Quality & Safety Counselling evaluation feedback (Survey Monkey online)</p> <p>Workforce Development Counselling Contractors sustained</p> <p>Service Development Maintain current service criteria</p>	<p>FAMILY BREAKDOWN ASSESSMENT:</p> <p>Possible structural/organisation change</p> <p>Balance with multiple roles</p> <p>Sustain new contracts (UCB U14)</p>	<p>MINISTRY OF JUSTICE:</p> <p>More MOJ staffing</p> <p>Strengthening Safety Services programme development</p> <p>Improved DV Systems/Communication with programmes team</p>	<p>INCREDIBLE YEARS PARENTING:</p> <p>Workforce Train Homebuilders staff in IYP principles & techniques</p> <p>Sustainability Develop a succession plan for IYP Facilitators</p> <p>Technology Able to communicate availability of programme dates on Facebook Westport Buy, Sell & Exchange</p>
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SECTOR REVIEW 2015

<p>HOMEBASED:</p> <p>ACHIEVED:</p> <ul style="list-style-type: none"> • Evaluations • Some gaps in training – work load <ul style="list-style-type: none"> ○ Misunderstanding ○ Clarity required ○ Group supervision best forum for reporting? • Audit <ul style="list-style-type: none"> ○ No actions required 	<p>SOCIAL WORKER IN SCHOOLS:</p> <p>ACHIEVED:</p> <ul style="list-style-type: none"> • Staff loss • Family mediation contracts + R.P tendered but not successful • Puberty Health Programme replaced by other community needs • Supervision & training (income) <ul style="list-style-type: none"> ○ Loss of staff member ○ Service did not 'fit' with SWIS hours/workload • Try to get feedback on lost tenders 	<p>OPERATIONS:</p> <p>ACHIEVED:</p> <ul style="list-style-type: none"> • Exess <ul style="list-style-type: none"> ○ Kept up with changes ○ Txt update • Strengthen IT <ul style="list-style-type: none"> ○ Working on Internal Development ○ Funds for replacement ○ Passwords • Funding Contracts <ul style="list-style-type: none"> ○ MOJ ○ Life Unlimited • Excel in service delivery <ul style="list-style-type: none"> ○ Following process • Reduce operating expenses <ul style="list-style-type: none"> ○ Maintained Budget 	<p>BIG BROTHERS BIG SISTERS:</p> <p>ACHIEVED:</p> <ul style="list-style-type: none"> • Profile <ul style="list-style-type: none"> ○ Rotary, Mitre 10 ○ "Good talker" • Increase active matches & flexibility 	<p>COUNSELLING:</p> <p>ACHIEVED:</p> <ul style="list-style-type: none"> • Recruited three more counsellors • Changed method of operating • User pays – not strong • Expand profile – willingness to pay? • Evaluations <ul style="list-style-type: none"> ○ 157 referrals 	<p>LIFE UNLIMITED:</p> <p>ACHIEVED:</p> <ul style="list-style-type: none"> • Family breakdown assessments for WINZ • 17 x assessments • New contract <ul style="list-style-type: none"> ○ UCB <14 ○ 1 month 580 assessment completed nationally • Matt #1 nationally for report writing! 	<p>MINISTRY OF JUSTICE:</p> <p>ACHIEVED:</p> <ul style="list-style-type: none"> • New contract • Non-violence programmes (men & women) 15 week programme • Strengthening Safety Services (protection orders through courts, 3 dismissed) 10 week programme • 15 to end of December confirmed • 11 unconfirmed • 8 breached referrals • 1 Strengthening Safety Service 	<p>INCREDIBLE YEARS PARENTING:</p> <p>ACHIEVED:</p> <ul style="list-style-type: none"> • Plan to establish need • Funded x 1 programme • Collaborated with Buller REAP & other Buller agencies • Funding issues – where does the money come from? • Start with new-borns > new venture from IYP founder • Funding to train Homebuilders staff 	<p>NEW VENTURES:</p> <p>Child & Family Psychology</p> <ul style="list-style-type: none"> • ½ team resigned • Went to initial sign off • Comparative analysis • Target psychologist found other work • Keep on "wish list" <p>Franchising Professional Knowledge</p> <ul style="list-style-type: none"> • External/Internal opportunities • ½ team resigned • Confidence to present • Competitors – professional providers • Work commitments • Student on placement/Buller REAP <p>BBBS (School Based)</p> <ul style="list-style-type: none"> • Trained seven mentors • Ready to go • System at High School • >6 mentees to be matched • Incentives/Acknowledgement to serve
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